

Communications Consumer Panel and ACOD Agenda 2017/11

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held in Room 1:05 at Riverside House on Thursday 16 November 2017 10:30 - 15:30

	Item
1	Declaration of Members' interests
2	2.1 Minutes of the last meeting and matters arising
	2.2 Updated Actions
3	Consumer update
4	CSR update
5	Consumer Engagement
6	Mobile Bill Limits
7	Comparing Service Quality
8	Phone-paid Services Authority
9	Post/parcel surcharging
10	Panel workplan and unfair policies & practices
11	AOB