

Communications Consumer Panel and ACOD Agenda 2015/9

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held in Room 1:01 at Riverside House on Wednesday 18th November 2015, 10:30 - 15:30

	Item
1	Declaration of Members' interests
2	2.1 Minutes of the last meeting and matters arising
	2.2 Updated Actions
3	Ofgem - ADR pilots
4	Network quality
5	Access services
6	Annual Plan
7	DCR and QoS research update
8	Broadband speeds code for SMEs
9	USO - printed directories and call boxes
10	Consumer policy update
11	Consumer Strategy
12	Ombudsman services
13	AOB