Communications Consumer Panel and ACOD Agenda 2014/10

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held in Room 1.01 at Riverside House on Thursday 20th November 2014, 10:30 - 15:30

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1	Declaration of Members' interests
2	2.1 Minutes of the last CCP meeting and matters arising
	2.2 Updated Actions
3	Panel research
4	PSB review
5	UKRN
6	Switching
7	DAB
8	Ofcom update
9	Consumer update
10	Post - review of complaints and redress
11	AOB