

Communications Consumer Panel and ACOD Agenda 2016/10

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held in
Room 1:01 at Riverside House on Thursday 17 November 2016 10:30 - 15:30

	Item
1	Declaration of Members' interests
2	2.1 Minutes of the last meeting and matters arising
	2.2 Updated Actions
3	Consumer update
4	Quality of Service
5	Annual Plan
6	Non-geographic calls
7	Retail landline only calls
8	Broadband speeds
9	Comms approach
10	ADR
11	CMA - price accreditation websites and digital tools
12	Royal Mail
13	AOB