

Communications Consumer Panel Agenda 2018/03

Agenda for the meeting of the Communications Consumer Panel/ACOD to be held in Room 1.01 at Riverside House on Thursday 22nd March, 10.30-3.30

	Item
1	Declaration of Members' interests
2	2.1 Minutes of the last meeting and matters arising
	2.2 Updated Actions
3	Consumer update
4	ADR update
5	Call costs (directory enquiries)
6	Price comparison websites
7	Ofcom Consumer Mobile Experience Report 2018 and home BB team
8	Digital comparison tools
9	Comparing Service Quality
10	Panel workplan and research
	AOB