

## Communications Consumer Panel and ACOD Agenda 2018/6

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held in Room G6 a&b at Riverside House on Thursday 14 June 2018 10:30 - 15:30

	Item
1	Declaration of Members' interests
	2.1 Minutes of the last meeting and matters arising
2	2.2 Updated Actions
3	Information Security update
4	Nuisance calls update
5	Consumer Engagement
6	Vulnerability
7	Consumer Update
8	Post - 2nd class safeguard
9	Panel response to the Consumer Green Paper; own research on complaint handling and ADR
10	AOB