

Communications Consumer Panel and ACOD Agenda 2014/01

Agenda for the meeting of the Communications Consumer Panel to be held in Room 1.07 at Riverside House on Wednesday 22nd January 2014, 10:30 - 15:30

	Item
1	Declaration of Members' interests
2	2.1 Minutes of the last CCP meeting and matters arising
	2.2 Updated Actions
3	BIS - Online dispute resolution
4	Consumer Experience report
5	Lloyds micro-business research
6	Micro-business research update
7	700 MHz
8	Resolver website
9	Vodafone coverage update
10	PhonepayPlus workplan
11	Ofcom Annual Plan
12	Panel and ACOD workplan 2014/15

For information:
Ofcom research plans 2014/15
Recent developments of interest to CCP/ACOD
Recent news of interest to CCP/ACOD
Citizen and consumer MI extracts
2013/14 workplan activity to date
File notes - by email