

Communications Consumer Panel and ACOD Agenda 2014/11

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held in Rooms 1:04/ 5.06 at Riverside House on Thursday 11th December 2014, 10:30 - 15:30

| | Item |
|----|---|
| 1 | Declaration of Members' interests |
| 2 | 2.1 Minutes of the last meeting and matters arising |
| | 2.2 Updated Actions |
| 3 | Smith Commission |
| 4 | Non-geographic calls/Battery backup/emergency calls |
| 5 | Infrastructure report |
| 6 | PhonepayPlus update |
| 7 | Children and Parents: Media and Attitudes report |
| 8 | Discussion of panel workplan 2015/16 |
| 9 | Draft Annual Plan |
| 10 | Quality of Customer Service - annual report |
| 11 | AOB |

For information:

File notes - by email
Recent developments of interest to CCP/ACOD
Recent news of interest to CCP/ACOD