

## Communications Consumer Panel and ACOD Agenda 2021/10

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held via Teams on Wednesday 21 October 2021

	Item
1	Chair's Welcome
2	Declaration of Members' interests
3	Minutes of the last meeting and matters arising
4	Chair's update
5	Consumer policy/enforcement update
6	Policy Profession - Inclusive policy making
7	Review of postal regulation
8	Quick, easy and reliable switching
9	Panel updates on initiatives to help strengthen the consumer voice
10	Migration to voice-over IP update
11	Helping consumers to get better deals
12	AOB