

Communications Consumer Panel and ACOD Agenda 2019/3

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held in Room G6 a/b at Riverside House on Thursday 21 March 2019 10:30 - 15:30

	Item
1	1.1 Welcome to new member
	1.2 Declaration of Members' interests
2	2.1 Minutes of the last meeting and matters arising
	2.2 Updated Actions
3	Consumer update
4	Consumer Policy Priorities: Consumer Fairness
5	Post update, inc Royal Mail decision
6	Low income consumers (Panel research update by PwC) - uodate on pilots
7	UKRN update
8	Ofcom Annual Plan
10	ADR Case Acceptance Study update
11	Panel workplan
12	AOB