

Communications Consumer Panel and ACOD Agenda 2020/09

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held via video and audio conferencing on Thursday 17 September 2020 10:30 - 15:30

	Item
	1.1 Welcome
1	1.2 Declaration of Members' interests
	2.1 Minutes of the last meeting and matters arising
2	2.2 Updated Actions
3	Consumer Update (including COVID-19 update)
4	Panel strategic forward-look: priorities
5	SRN and mobile spectrum auction update
6	European Electronic Communications Code (EECC) update
7	Royal Mail (QoS) update
8	Ofcom Diversity and Inclusion Plans
9	AOB
10	Ofcom's Comparing Service Quality Report
11	Close meeting