

## Communications Consumer Panel and ACOD Agenda 2022/06

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held in hybrid format in G.01 at Riverside House and via Microsoft Teams on 16 June 2022

	Item
1	Chair's Welcome
2	Declaration of Members' interests
3	Minutes of the last meeting and matters arising
4	Chair's update
5	Consumer policy/enforcement update
6	Comparing Customer Service
7	Online trials - testing the effectiveness of reporting mechanisms
8	DCMS: Call for Views - App security and privacy interventions
9	UKRN Vulnerability Network
10	Panel research item
11	Ofcom's approach to consumer protections and future challenges
12	AOB