

## Communications Consumer Panel and ACOD Agenda 2018/12

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held in Room 2.01 at Riverside House on Thursday 13 December 2018 10:30 - 15:30

	Item
1	1.1 Welcome to new Panel Members
	1.2 Declaration of Members' interests
2	2.1 Minutes of the last meeting and matters arising
	2.2 Updated Actions
3	Consumer update
4	Post update
5	ADR case acceptance study
6	Ofcom's draft Annual Plan
7	BB USO
8	Migration to VOIP update
9	Panel workplan (including research)
10	AOB