

## Communications Consumer Panel and ACOD Agenda 2020/12

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held via video and audio conferencing on Thursday 10 December 2020 10:30 - 15:30

	Item
1	Welcome
2	Declaration of Members' interests
3	Minutes of the last meeting and matters arising
4	Ofcom's Consumer update
5	European Electronics Communication Code (EECC) - Simple voice and broadband switching
6	Ofcom's Data Ethics Framework
7	Ofcom's Enforcement and compliance update
8	Stepchange - Overview of Breathing Space scheme
9	Networks update - Migration to Voice-over IP (VOIP)
10	Panel roundtable discussion
11	Any Other Business