

Communications Consumer Panel Agenda 2013/2

Agenda for the meeting of the Communications Consumer Panel to be held in Room 1.01 at Riverside House on Wednesday 27th February 2013, 10:30 - 15:30

	Item
1	Declaration of members' interests
2	2.1 Minutes of the last CCP meeting and matters arising
	2.2 Updated Actions
3	Update: SCAP
4	Consideration of item 5
5	Ofcom Research update and CMR
6	Consumer Update
7	Unexpectedly high bills
8	Consideration of items 9 and 10
9	ACOD: Postal research
10	ACOD: Postal affordability
11	Panel Research update
12	Get Safe Online
13	Consideration of item 14
14	Call for inputs: mobile experience
15	Consideration of item 16
16	Update: Complaints Portal
17	AOB

Papers for information

Developments of interest to CCP
