

## Agenda of the seventy second meeting of the Communications Consumer Panel, held at Riverside House, London, 16 and 17 November 2010

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1. Declaration of members' interests
2. Ofcom Governance Review - input to Ofcom on new governance arrangements
3. Possible transfer of functions to Citizens Advice
4. Panel Workplan 2010/11 and future of the internet research scope
5. Panel interim governance arrangements
6. Minutes of the meeting on 13 October 2010 and matters arising
  - 6.1 Updated Actions
  - 6.2 Implementation Plan
7. Panel discussion of approach to agenda policy issues
8. Ed Richards - Ofcom CEO
9. Broadband Stakeholder Group - Net Neutrality and traffic management
10. Ofcom - Review of Broadband Speeds Advertising
11. Review of Broadband Speeds Advertising - discussion paper
12. Ofcom - Spectrum for mobile services
13. Panel's mobile usability research
14. Switching - draft consultation response
15. Behavioural economics
16. Panel round-up discussion of agenda policy issues
17. Any other business