

**Agenda of the 68th Meeting of the Communications Consumer Panel,
held at Riverside House, London, 16 June 2010**

1. Declaration of members' interests
2. Minutes of the meeting on 12 May 2010 and matters arising
 - 2.1 Updated action points
 - 2.2 Implementation Plan
3. Panel discussion of approach to agenda policy issues
4. Ofcom - Digital dividend clearance project
5. Ofcom - Non-Geographic Call Services Review
6. Conflicts Within The Emerging TV Landscape
7. Chris Woolard - Ofcom Partner, External Affairs and Governance
8. Ofcom - Universal service
9. Ofcom - Consumer Affairs Quarterly update including
 - silent calls
 - review of relay services; and
 - PhonePayPlus figures
10. Panel round-up discussion of agenda policy issues
11. Any Other Business