

**Agenda of the Sixtieth Meeting of the Communications Consumer Panel,
held at Riverside House, London, 7 October 2009**

1. Declaration of members' interests
2. Minutes of the meeting on 8 September 2009 and matters arising
 - 2.1 Progress on action points
 - 2.2 Forward Plan 2009/10
3. Access and Inclusion
4. Reports from National Members:
5. Update on Digital Participation
6. Ofcom's Policy-Making Processes
7. Developing the Consumer Interest Toolkit
8. Digital Participation Framework
9. Digital Inclusion Taskforce
10. Digital Retuning
11. USO Review
12. Any Other Business