

**Agenda of the Forty-Fourth Meeting of the Ofcom Consumer Panel,
held at Riverside House, London, 15 January 2008**

- 1. Welcome and introductions**
- 2. Declaration of members' interests**
- 3. Ofcom Consumer policy team priorities**
- 4. Additional charges**
- 5. BT and complaint handling**
- 6. Impact of the Telecoms Strategic Review**
- 7. Migrations, switching and mis-selling**
- 8. Minutes of the meeting on 18 December 2007 and matters arising**
- 9. Chairman's report**
- 10. Members' updates**
- 11. Update from Consumer Panel manager**
- 12. Other matters to note/agree**
- 13. Any other business**