

**Agenda of the Forty-Third Meeting of the Ofcom Consumer Panel,
held at Riverside House, London, 18 December 2007**

- 1. Welcome and introductions**
- 2. Ofcom and consumer complaints**
- 3. Declaration of members' interests**
- 4. Minutes of the meeting on 20 November 2007 and matters arising**
- 5. PhonepayPlus**
- 6. Chairman's report**
- 7. Members' updates**
- 8. Update from Consumer Panel manager**
- 9. Mobile mis-selling**
- 10. Panel event on next generation broadband**
- 11. Other matters to note/agree**
- 12. Any other business**