

**Agenda of the Twenty-fourth Meeting of the Ofcom Consumer Panel,
held at Ofcom, London, 21 March 2006**

- 1. Welcome and introductions**
- 2. Declaration of members' interests**
- 3. Minutes of the meeting on 28 February 2006 and matters arising**
- 4. Chairman's report**
- 5. Panel research**
- 6. Members' updates**
- 7. Panel workplan**
- 8. DTI Consultation on consumer representation and redress**
- 9. Consumer enforcement**
- 10. Other matters to note/agree**
 - 10.1 Consultations and approaches to the Panel**
- 11. Any other business**