

**Agenda of the Eleventh Meeting of the Ofcom Consumer Panel,  
held at Ofcom, London, 26 January 2005**

1. Welcome and introductions
2. Minutes of the meeting on 14 December 2004 and matters arising
  - 2.1 Note of meeting for publication
3. Chairman's report
4. Members' updates
  - 4.1 Panel research
  - 4.2 Other Panel initiatives to be reported
5. Consumer Panel 'stock-take'
6. Telecoms review
7. France – approach to regulation and consumers
8. Other matters to note/agree
  - 8.1 Outline of annual report
  - 8.2 Consultations and approaches to the Panel
9. Any other business