

**Agenda of the Ninth Meeting of the Ofcom Consumer Panel,
held at Ofcom, London, 18 November 2004**

1. Welcome and introductions
2. Minutes of the meeting on 19 October 2004 and matters arising
 - 2.1 Note of meeting for publication
3. Chairman's report
 - 3.1 Consumer Forum on Communications
4. Members' updates
 - 4.1 Panel research
 - 4.2 Other Panel initiatives to be reported
5. Digital switchover
 - 5.1 Final report to DCMS
6. Telecoms review
7. Freedom of Information Act
8. Ed Richards on Ofcom thinking on telecoms, switchover and spectrum
9. Other matters to note/agree
 - 9.1 Consultations and approaches to the Panel
10. Any other business