

**Agenda of the Seventh Meeting of the Ofcom Consumer Panel,  
held at Ofcom, London, 21 September 2004**

1. Welcome and introductions
2. Minutes of the meeting on 20 July 2004 and matters arising
  - 2.1 Note of meeting for publication
3. Chairman's report
4. Members updates
  - 4.1 Consumer related initiatives
  - 4.2 Panel research
  - 4.3 Other Panel initiatives to be reported
5. Digital switchover
6. Review of the regulation of Premium Rate Services
7. Voice over Broadband presentations
8. Other matters to note/agree
  - 8.1 Consultations and approaches to the Panel
9. Any other business