



Press Release

For immediate release 11 April 2012

Panel says it will continue to work in partnership to ensure consumers have a strong advocate in communications sector

Responding to today's statement from the Government following the Department for Business, Innovation and Skills (BIS) consultation into the future of the consumer landscape, the Communications Consumer Panel has reiterated that it will continue to work closely with other consumer stakeholders in the new landscape to ensure effective consumer advocacy.

Panel Chair Bob Warner said: "The telecommunications market develops rapidly - and the communications needs of consumers and citizens in the 21st century are integral to people's personal and business lives. We want to ensure that the common issues that affect consumers across a range of industries are addressed in partnership to maximise our and their impact on behalf of consumers. The arrangements in the communications sector work well and at low cost."

Ends

CONTACT

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NOTES TO EDITORS

The Communications Consumer Panel encourages Ofcom, Government, industry and others to look at issues through the eyes of consumers and citizens and protects and promotes their interests. The Panel is independent and sets its own agenda.

Visit www.communicationsconsumerpanel.org.uk for more information.

Read the Communications Consumer Panel response to BIS consultation *Empowering and Protecting Consumers*

<http://www.communicationsconsumerpanel.org.uk/BIS%20response.pdf>

Government response to the *Empowering and Protecting Consumers* consultation

<http://nds.coi.gov.uk/content/Detail.aspx?ReleaseID=424056&NewsAreaID=2>