

Communications Consumer Panel and ACOD Agenda 15 January 2026

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held in hybrid format in G.01 at Riverside House and via Microsoft Teams on 15 January 2026

	Item
1	Chair's Welcome
2	Declaration of Members' interests
3	Minutes of the last meeting and matters arising/ Updated Actions/ Panel's Forward Plan 2024/25
4	Chair's update
5	Consumer policy update
6	Member for Scotland Welcome and Introductions
7	Panel Strategy/ Workplan
8	Enforcement Update
9	Artificial Intelligence in Telecoms: Understanding the impact for consumers
10	Consumer Protection Monitoring and Compliance Programme (CPMC) Update
11	AOB