

Consumer Focus workplan 2012/13

The Communications Consumer Panel welcomes this opportunity to respond to Consumer Focus' workplan for 2012/13.

While the Government has not yet made an announcement on the future of the consumer landscape following its consultation, the Panel will continue to work closely with colleagues at Consumer Focus and any successor organisations to ensure that common issues that affect consumers across a range of industries are addressed in partnership so as to maximise our and their impact on behalf of consumers.

As thinking develops around a new Communications Act, the Panel will jointly host an event with Consumer Focus to debate consumer interests in the Green Paper.

The Panel also looks forward to exploring joint working with Consumer Focus colleagues on a range of specific issues including switching, information remedies, broadband provision, net neutrality and traffic management. We will also follow with interest Consumer Focus' work on online copyright.

Communications Consumer Panel

www.communicationsconsumerpanel.org.uk
Riverside House, 2a Southwark Bridge Rd
London SE1 9HA

contact@communicationsconsumerpanel.org.uk