

Communications Consumer Panel and ACOD Agenda 2019/5

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held in Room G1 a/b at Riverside House on Thursday 23 May 2019 10:30 - 15:30

	Item
1	1.1 Welcome
	1.2 Declaration of Members' interests
2	2.1 Minutes of the last meeting and matters arising
	2.2 Updated Actions
3	Consumer update
4	Stakeholder update to the Panel: Christians Against Poverty
5	Network Resilience
6	Adult Media Use and Attitudes
7	Vulnerability
8	Retail Voice Only Networks ('RVON')
9	Panel internal discussion: responses to the 'Strengthening the Consumer Voice' workplan addendum
10	Comparing Service Quality report update
11	AOB