

Communications Consumer Panel and ACOD Agenda 2019/8

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held in Room G6 a/b at Riverside House on Thursday 19 September 2019 10:30 - 15:30

	Item
	1.1 Welcome
1	1.2 Declaration of Members' interests
	2.1 Minutes of the last meeting and matters arising
2	2.2 Updated Actions
3	Consumer update
4	Panel discussion item, to include future research
5	Update on Ofcom's Fairness Commitments
6	Update on Ofcom's monitoring of Access Services
7	Ofcom's Customer Mobile Research
8	Broadband for the Rural North update
10	Phone-paid Service Authority update
11	Video Relay for 999 and communication with consumers in accessible formats
12	AOB