

## Communications Consumer Panel and ACOD Agenda 2020/1

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held in Room G6 a/b at Riverside House on Thursday 16 January 2020 10:30 - 15:30

	Item
	1.1 Welcome
1	1.2 Declaration of Members' interests
	2.1 Minutes of the last meeting and matters arising
2	2.2 Updated Actions
3	Consumer Update
4	European Electronic Communications Code (EECC)
5	Panel research: Scams update
6	Strengthening the Consumer Voice: National Hubs update
7	5G Health Implications
8	Accessibility in broadcast and on-demand service
9	Recording of consumers' characteristics and support needs
10	Public Policy update
11	AOB