

Communications Consumer Panel and ACOD Agenda 2019/6

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held in Room G6 a/b at Riverside House on Thursday 13 June 2019 10:30 - 15:30

	Item
1	1.1 Welcome
	1.2 Declaration of Members' interests
2	2.1 Minutes of the last meeting and matters arising
	2.2 Updated Actions
3	Consumer update
4	Migration to All-IP networks: Openreach trials of copper retirement and PSTN switch-off
5	Ofcom's Disability and Wellbeing Group - latest developments
6	Nuisance calls update
7	Update on Ofcom's Fairness for Customers
8	Broadband USO
9	Postal User Needs research
10	Panel updates from members
11	AOB