

## Communications Consumer Panel and ACOD Agenda 2024/01

Agenda for the meeting of the Communications Consumer Panel and ACOD to be held in hybrid format in G.01 at Riverside House and via Microsoft Teams on 17 January 2024

	Item
1	Chair's Welcome
2	Declaration of Members' interests
3	Minutes of the last meeting and matters arising/ Updated Actions
4	Chair's update
5	Consumer policy update
6	Plum Consulting insights on barriers to digital engagement
7	Migration to IP Update
8	Mobile Roaming Customer Protection Update
9	Pricing Trends for Communications Services
10	Thoughts on Panel's Strategy
11	Future Regulation of Phone-Paid Services Update
12	Connected Nations Report Update
13	AOB